

16th October 2024

## **ONE Hammersmith 0084W (FP1 service) - Schedule Update (6)**

Dear Valued Customer,

Further to our advisory dated 11th October 2024 regarding the schedule delay of ONE Hammersmith 0084W sailing in our FP1 service, Ocean Network Express (ONE) would like to provide further updates on the situation and her schedule.

The repair works for the vessel have been completed.

The updated berthing arrangement of the vessel at the Port of Rotterdam is now planned for the 23rd October 2024.

As shared in our previous Customer Advisories, we **recommend contacting your insurance provider** to notify them of the current situation or in case of uninsured cargo to directly contact the Adjusters.

Kindly be informed that cargo will only be released upon Adjusters confirmation that security has been provided.

We will keep you informed on the vessel's schedule in case of any further updates.

We regret the inconvenience caused and thank you for your understanding in this regard.

Should you have any questions or concerns, please contact your sales account representative for additional information.

Please contact your local ONE representative for further information.

<https://eua.one-line.com/standard-page/office-location>

Yours Faithfully,

Ocean Network Express Pte. Ltd.

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