



Port of New Orleans: Hurricane Ida Status

Dear Customer,

We are deeply saddened by the damage Hurricane Ida has brought to the US. Our thoughts are with all of those suffering from Ida's impact. We would like to provide you with the following information, as informed by the New Orleans Port Authority:

Hurricane Ida brought significant wind damage across the City of New Orleans and surrounding areas. The entire City and surrounding area remain without power at this time. Communication is very limited with cell networks and internet impacted by the Storm.

We have been informed that assessment and restoration efforts have commenced for the Port, as well as New Orleans area and will continue in the days ahead. As assessments are completed and timelines are better defined, we will provide more information on power & communication restoration. As of today and likely continuing for tomorrow, the timeline for resuming operations is unknown to us due to the uncertainty of when power will be restored. Check for updates via their website @ <https://www.portnola.com/>.

New Orleans Terminal and Ports America for containerized operations will be **CLOSED** until more information is known, and dependent upon power restoration.

Empire, Coastal Cargo, Gulf Stream Marine and Ports America for breakbulk operations will be **CLOSED** until more information is known, and dependent upon power restoration.

As Hapag-Lloyd, we are monitoring further developments very closely; also keeping our fleet appropriately informed, assessing the situation constantly and we use our best efforts to provide timely updates as this Act of God/Force Majeure situation evolves.

At this time, the following vessels are impacted.

- **GM8 service, Constantia, Voyage 01E33/ 01W30** omitting New Orleans with cargo transshipping in Veracruz.
- **GS1 service, MSC Barcelona, Voyage 2125N/ 2133S** omitting New Orleans with cargo transshipping in Cartagena.
- **GS1 service, Tubul, Voyage 2126N/ 2134S** omitting New Orleans with cargo transshipping in Cartagena.

This notice is written without prejudice to the terms and conditions contained in the relevant underlying contracts of carriage as evidenced by Hapag-Lloyd AG's standard Bill of Lading and/or Sea Waybill and the Hapag-Lloyd Tariff applicable thereto and/or any other applicable agreement governing the carriage of the subject cargo, as the case may be, all of which said terms and conditions continue to remain in full force and effect without any modification or waiver.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



Niklas

from our Customer Communication
team