



Shipping from China and Hong Kong? The export empty container pickup timeline is changing

Dear ,

On [September 29, 2021](#), we shared an update concerning export empty container pickup timelines. Please note that with immediate effect, the published timelines will be revised for the locations thereby communicated: Shanghai, Ningbo, Qingdao, Tianjin, Dalian, Lianyungang, Xiamen, Nansha, Shekou, Yantian, and Hong Kong.

The new export container pickup days before the Estimated Time of Arrival (ETA) at the origin port are detailed below:

- Six days for Dry equipment (20GP, 40HC, 40HC)
- Seven days for Reefer equipment (40RH, Live/Non-Operating Reefer)
- Ten days for all equipment types booked in our Asia West Africa (AWA) service

If you should require additional information, please contact our customer service team at China@service.hlag.com who will be glad to guide you based on your individual situation.

If you have any questions or comments, please contact your local [Hapag-Lloyd office](#).

Best regards,



Niklas

from our Customer Communication
team

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