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CUSTOMER
ADVISORY



8 JAN 2019

Reminder: Quotation/ Service contract number requirement when booking with APL

Dear Valued Customer,

We know how important it is to get your bookings confirmed quickly, and for all subsequent processes tied to your shipment to flow smoothly, such as the timely release of Bill of Lading (BL).

As a reminder, please provide your support by furnishing the following information whenever you place a booking with APL for all booking channels:

- **Quotation or service contract number**
- **Harmonized System code (HS code, also known as HTS code)**

Please note: Existing quotations and service contracts are being migrated to our new system, and have taken up a new format. A query tool is available on www.apl.com/lift to help identify the new quotation and contract numbers based on existing ones. Please reference the new numbers when making a booking.

For assistance, please contact your local APL sales representative.

Thank you for your understanding and support.

Sincerely,

APL

www.apl.com

CMA CGM
GROUP

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